

RESUME SAMPLE

CITY, STATE // EMAIL ADDRESS • 555.555.1212

USER INTERFACE DESIGNER

Accomplished UI/UX Designer with Over 15 Years of Progressive Experience in Fortune 500 Global Corporations

Excels in ambiguous, evolving development environments and drives acceptance and adoption across cross-functional user populations through intelligent, workflow-driven design. Mentors and develops junior designers, and evangelizes strategic user interface/user experience (UI/UX) through education and outreach at all levels of management. Experience managing projects involving on and offshore teams, additional strengths and qualifications include:

Usability Testing | UI Business Rules & Workflows | User-Centered Design

Stakeholder Interviews | Business Case Development | Information Architecture | Interaction Design

Mobile/Responsive Design Knowledge | User Modeling | Web-Based Interfaces | Prototyping & User-Flow Mapping

Technical: HTML, JavaScript, CSS, Adobe CC (Dreamweaver, Illustrator, Photoshop); Microsoft (Visio), Visual SourceSafe

CAREER HISTORY

BANK, CITY, STATE // MON 201X – PRESENT

Senior User Interface Designer

Senior UI designer, promoted from Associate Vice President to Vice President after only one year. Drive projects from inception through completion via partnership with end users, sponsors, and other stakeholders in a highly complex, matrixed environment.

- Coach and develop junior designers, and advocate for user-driven design as a business-critical component in a traditional development environment.
- Execute user experience (UX) testing programs to uncover opportunities and challenges in legacy platforms, and oversee planning and execution of UI/UX projects within the multinational investment bank.
- Contribute to growth and acceptance of UX internally as key participant in the UX Community of Practice. Own the UX Style Guide that is leveraged as a resource for enterprise-wide .NET development
- Manage workload and expectations of on and offshore development teams, and continually evolve the design process by integrating formal project structure, phased reviews, and other best practices.

Recent UX/UI Project Highlights

- ▶ **Elevated usability and enterprise-wide adoption** as UX lead on sales interface project for Bank's award-winning foreign exchange platform. **Earned credibility from technical/business stakeholders** for depth of knowledge and insight. **Collaborated with offshore developers** to consolidate multiple feeds and processes into one unified interface, which significantly reduced reliance on legacy platforms.
- ▶ **Led UX design and delivery** of web-based applications within APP, Bank's best-in-class web-based app portfolio. **Prioritized projects against business goals**, managed designers and deliverables, and provided ongoing oversight to ensure **alignment with usability, functionality and scalability standards**.
- ▶ **Overhauled SDLC** and championed iterative, agile methodologies to retire legacy systems and introduce a web-based .NET application. **Eliminated access barriers** and a hierarchical information gathering process to uncover business needs and challenges, then devised with a **strategic design plan and project structure**.
- ▶ **Interviewed system end users, managers, and senior executives** to identify user challenges and adoption roadblocks for business critical compensation tracking platform. **Evaluated system and user challenges** and guided senior executives in developing a platform enhancement roadmap.

BANK, CITY, STATE // MON YYYY – MON YYYY

Senior User Interface Designer

Designed global features for AFTA-recognized platform, the primary account administration system for Company's web-based broker dealer application. Overhauled journaling, transfer and account administration interfaces; featured in a *Magazine* magazine cover story, Mon YYYY.

- Collaborated with Product Managers on functional requirements and user-centric features that enhance process flow, productivity, and adoption.
- Guided construction of the application style guide, and conducted usability testing to serve as the framework for product roadmapping and other lifecycle management efforts.
- Defined user-flows, screen layouts and interactive behavior. Streamlined business rules and decision logic through interview-based review of the entire user experience with business owners.
- Overhauled a cumbersome and counter-intuitive client onboarding form for Prime Brokerage. Created logical field grouping and an automated progress and error-tracking layer.

COMPANY, CITY, STATE // JUL 2006 – DEC 2006

User Interface Designer

Partnered with graphics and interaction designers to synchronize product design goals with business objectives for the Name of Music platform (www.company.com/music). Maternity leave in 2006.

- Created user-flow strategy, UI documentation and information architecture framework.
- Integrated e-commerce products including banner ads and other revenue-generating opportunities.

FINANCIAL, CITY, STATE // MON YYYY – MON YYYY

Senior User Interface Designer

Senior UI designer on the corporate communications team, which provides a single-source investor relations management service to thousands of publicly traded companies.

- Conceptualized the graphic user interface design for new web-based .NET application targeted to C-level executives. Effectively harmonized user-flows and processes with business requirements.
- Directed a four-person UI team in .NET application and interface development for a real-time secure distribution portal, devised to assist corporate secretaries in distribution of company financials to Board of Directors.
- Defined UI standards for Platform, a feature-rich Investor Relations portal. Leveraged existing assets during development and consolidated publishing and content management into an intuitive interface.

EARLY CAREER

- **COMPANY**, Boston, MA – **Lead UI Designer** // YYYY – YYYY
- **SOFTWARE**, Cambridge, MA – **UI Designer** // YYYY – YYYY
- **COMPANY**, Memphis, TN – **Jr. Web Designer** // YYYY

EDUCATION

INSTITUTE OF TECHNOLOGY, Atlanta, GA (YYYY)

Bachelor of Science, Industrial Design

Concentration: Product Design & Development